NEW
MEMBER GUIDE

commonwell®
HEALTH ALLIANCE

WELCOME
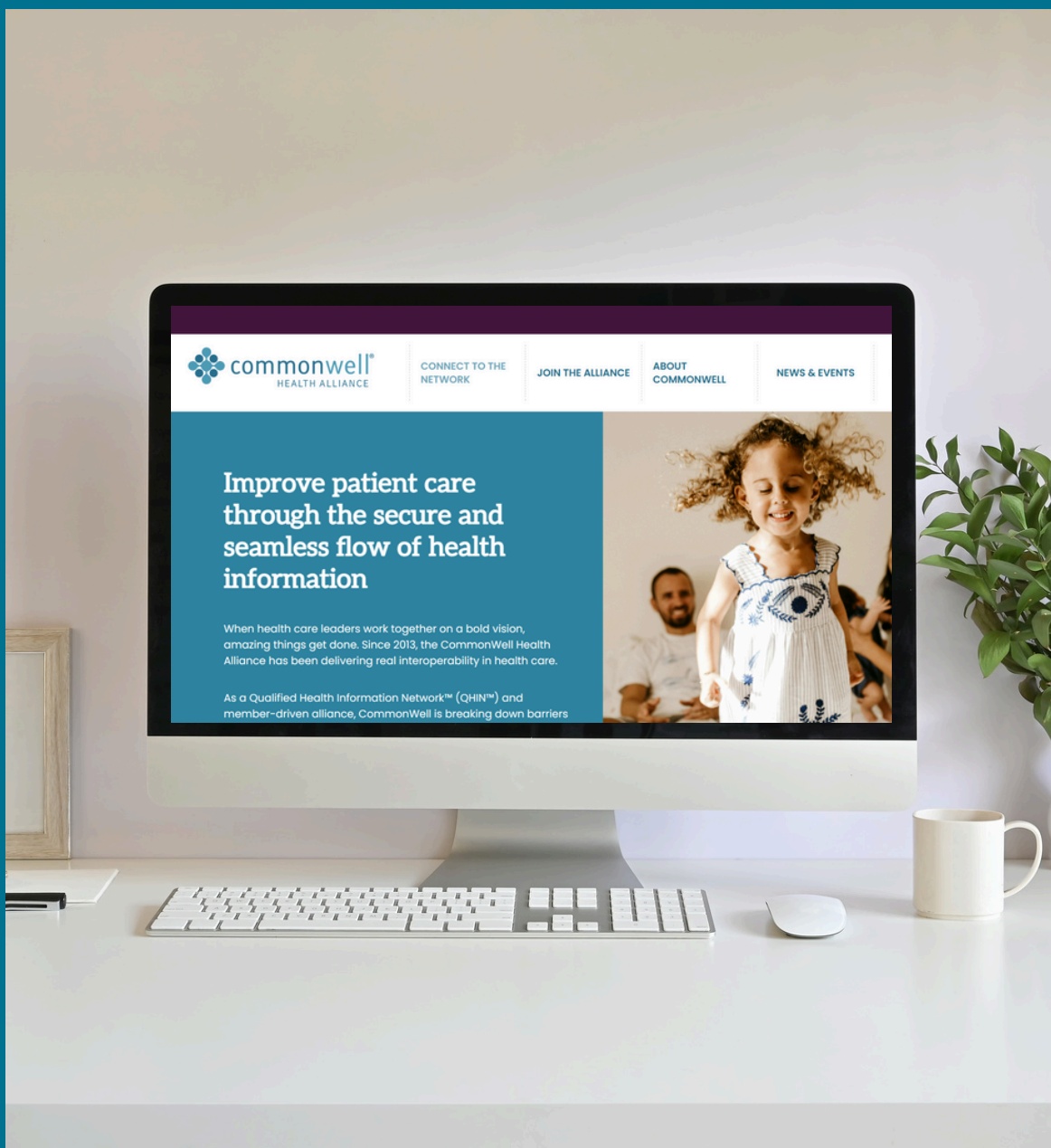
Welcome to CommonWell Health Alliance! As a national network for query-based document exchange, we are proud to serve as a 501(c)(6) not-for-profit trade association that unites the health IT community through consensus building and collaboration.

Our mission is to ensure that health data is accessible to both patients and providers, regardless of where past care has occurred. We are thrilled to have you join our efforts to create a more connected and interoperable future in healthcare.

MEET YOUR TEAM

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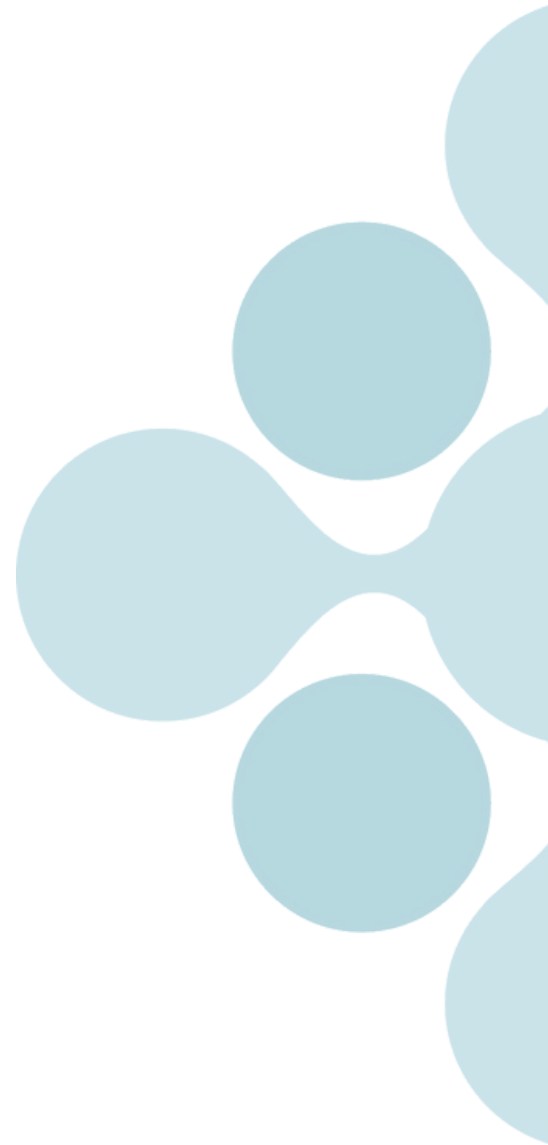
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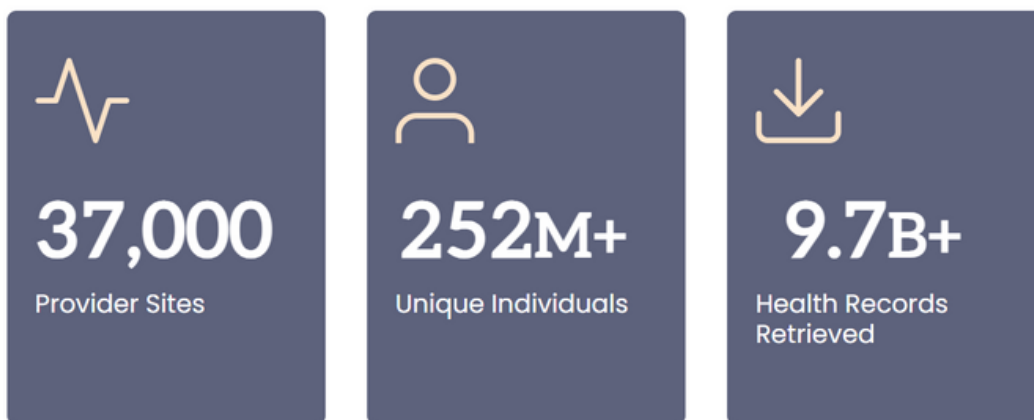
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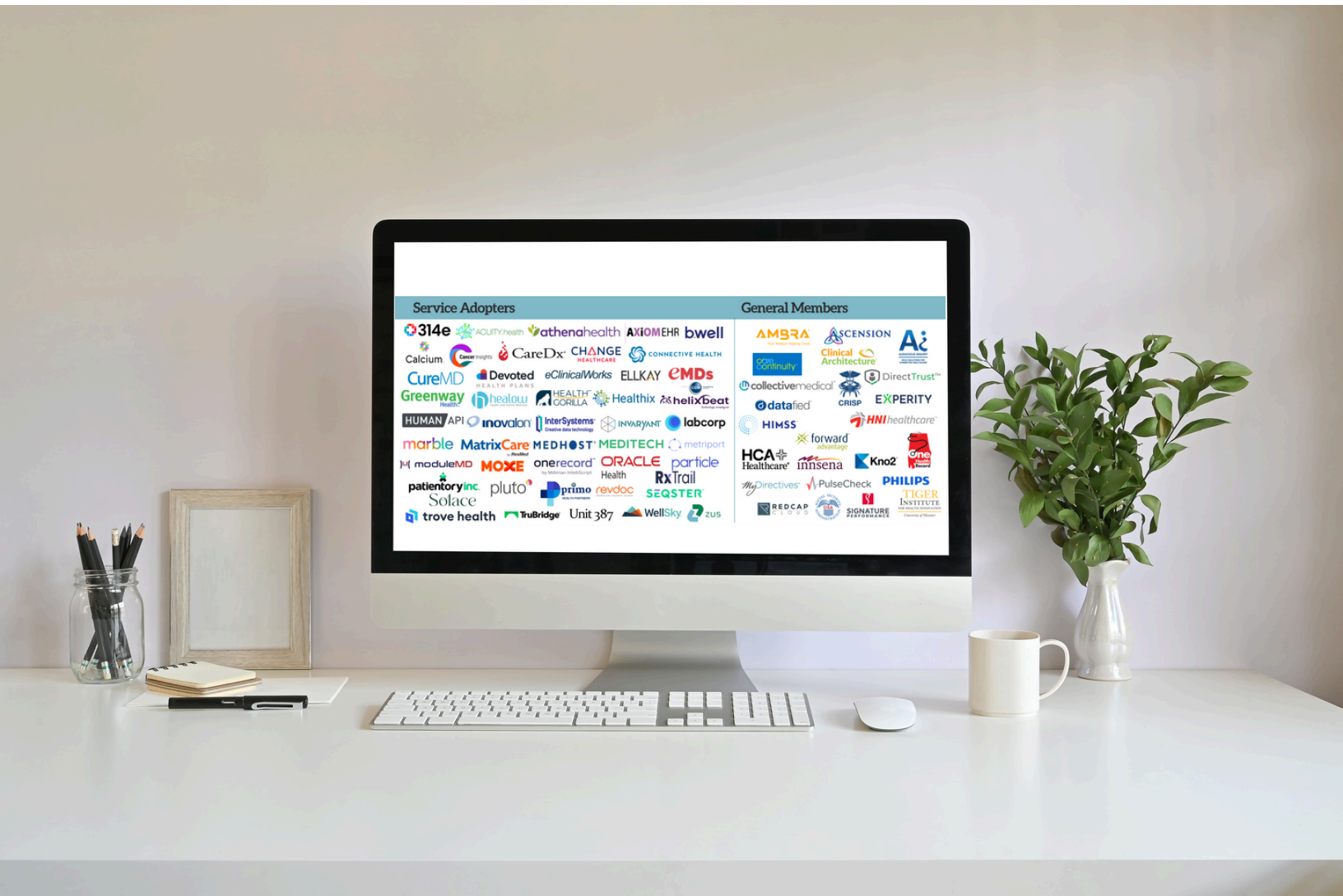
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CommonWell is Working to Connect the Healthcare Ecosystem

37,000 Provider Sites	**252M+** Unique Individuals	**9.7B+** Health Records Retrieved

Founded as an alliance between electronic health record companies and other health IT organizations, the CommonWell network today represents more than 20 care settings, plus market leaders and technology innovators. The CommonWell platform's purpose-built services help industry leaders easily and effectively participate in the most powerful network nationwide.

Ambulatory Clinics • Connectors/Intermediaries • Hospitals/Health Systems • Home Health • IDNs • Laboratory • Patient Access • Pharmacy • Post-Acute LTC SNF • Telehealth • Urgent Care

Our diverse membership includes health IT, interoperability, and health system companies

With millions of unique patients represented across thousands of providers the CommonWell network helps better patient care and outcomes across the nation.

CommonWell connections inside the network and with external frameworks

Our members can seamlessly connect to external frameworks without the need for additional effort, specialized configurations, or complex integrations. CommonWell and its Service Adopters connect via brokered queries that leverage the MPI and RLS, so we know where the data is. Carequality are targeted queries based on geo-locating and other heuristics and TEFCA relies on QHIN-to-QHIN queries.

Connected Service Adopters

Aprima, athenahealth, b.well Connected Health, Brightree, Cancer Insights, CareDX, Connective Health, CureMD, Devoted Health, eClinicalWorks, Greenway, Health Gorilla, Human API, Inovalon, InterSystems, MEDHOST, MEDITECH, Metriport, ModuleMD, Moxe Health, OneRecord, Optum, Oracle, Particle Health, Patientory, Pluto Health, Seqster, Solace Health, Trove Health, TruBridge, Unit 387, Zus Health

CommonWell is a Carequality Implementer

Abstractive Health, Allscripts, Central PA Connect HIE, Cozeva, CRISP, CVS Health, eHealth Exchange, Ellkay, Epic, Episource, Experity, GE Healthcare, iPatientCare, Kno2, LifeBook, Long Health, MedAllies, Medent, Milliman IntelliScript, Netsmart, NextGen, Objective Medical Systems, Patagonia Health, PCC, PointClickCare, Redox, RosettaHealth, SAFE, Safety Net Connect, SCHIE, Surescripts, Zen Healthcare
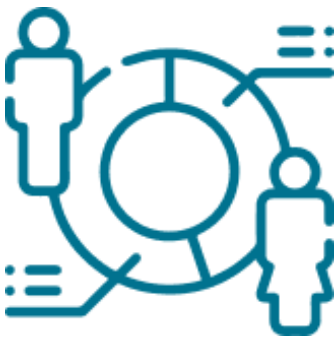
TEFCA ™

CommonWell is a Designated QHIN ™

eHealth Exchange, Epic Nexus, Health Gorilla, KONZA National Network, MedAllies, Kno2

WHY COMMONWELL?

Master Person Index (MPI)

The MPI matches patients across care settings and offers both an automated and manual approach to handle patient matching at scale

Record Locator Service (RLS)

The RLS associates the patient across their care locations and allows for one query to identify all of the care locations where the patient has been seen; think of it as a "virtual table of contents"

Data Broker

The Data Broker allows the user to query the CommonWell network and have all the patient's documents returned, removing the need for costly point-to-point connectivity

Trust Network

All CommonWell Service Adopters adhere to the same rules of the road, complete the same certification, and are permitted exchange for specific purposes and therefore engender trust across the network

Where Trust Meets Community at Scale
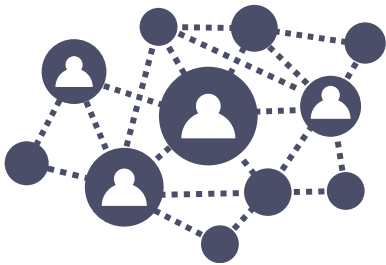
UNIQUELY POSITIONED

CommonWell has been building and scaling a nationwide health data exchange network using a highly efficient Master Person Index and Record Locator Service for more than 11 years.

This scale is available today within the CommonWell network, and with access to external frameworks including Carequality and TEFCA. Connected members get immediate access and benefit from consistent and ongoing growth, at no additional cost and with no additional development effort.

TYPES OF MEMBERSHIP

SERVICE ADOPTER

- Connect to the CommonWell platform and enable your clients to access the network
- Voting member in Committees
- Participate in the Alliance meetings, committees, and workgroups
- Have a voice within the industry
- Cross-marketing opportunities
- Access internal documents and materials

Connect

GENERAL MEMBER

- Participate in the Alliance meetings, committees, and workgroups
- Have a voice within the industry
- Cross-marketing opportunities
- Access internal documents and materials

Advocate

STEPS TO CONNECT

01

Review specifications and align internal roadmap & resources

02

Sign the Master Services Agreement (MSA) and pay the implementation fee

03

Connect to integration (test) environment & complete the test plan

04

Provide testing evidence, workflow, and demo for certification

05

Obtain access to the production system & begin onboarding your client(s)

RESOURCES TO REVIEW

The Record Locator Service & TEFCA

Services Demo: Meet Jessica

Member Testimonials

- CommonWell Health Alliance Announces Members, Platform Enhancements to Advance Interoperability with TEFCA™-Ready Platform
- This is Magic! Simplifying Data Exchange with Unit 387
- A Q+A with New Member, Metriport

Alliance Leadership

- Unfiltered: Healthcare IT Today Interviews CommonWell Live at HIMSS24
- Notching up FHIR at Scale: Part 1
- Notching up FHIR at Scale: Part 2

2025 FEES

All members pay annual fee based on applicable health IT revenue; Service Adopters pay one-time implementation services fee

Tier	Member's Applicable Health IT Revenue	Service Adopters All Available Use Cases (Includes Services + Membership)	Service Adopters Payment and Health Care Operations Use Cases Only (Includes Services + Membership)	General Member Membership Only
1	< $5 million	$25,500	$20,000	$5,000
2	$5 – 10 million	$34,000		
3	$10 – 25 million	$51,000		
4	$25 – 50 million	$85,000		$10,000
5	$50 – 100 million	$136,000		$15,000
6	$100 – 250 million	$255,000	$30,000	$25,000
7	$250 – 500 million	$425,000	$45,000	$25,000
8	$500M – 1B	$629,000	$60,000	$35,000
9	$1 – 3B	$935,000	$90,000	$50,000
10	> $3B	$1,530,000	$100,000	$50,000

IMPLEMENTATION SERVICES

One-time fee(s) for onboarding, implementation, and certification
- Initial Use Case
  - $10,000
  - Reduce to $5,000 with 3-year service commitment
- Additional Implementation and/or Use Case(s)
  - $2,500

Annual Member Fees are decided by the CommonWell Board of Directors and may be revised from time to time with advance notice from the Alliance to its Members.

THANK YOU

Liz Lewis

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www.commonwellalliance.org