

Provider Fact Sheet

Through CommonWell Health Alliance® services, participating health care providers — from single-physician offices to multi-hospital systems — can locate patient records and share health data across a city, a broad region and much of the nation.

Provider Participation Prerequisites:

- Health information technology (health IT) vendor must be a member of CommonWell or interested in becoming a member
- Belief that a person’s data should be available in a secure, trusted manner to the individual and his/her care providers regardless of where care occurs
- Committed to the practice of maintaining up-to-date patient records

Provider Participation Process:

- Contact health IT vendor first to determine if they are a CommonWell member
- Confirm system’s technical readiness with health IT vendor
- Train providers and office staff
- Begin signing up patients and benefitting from CommonWell services

Provider Participation Costs: Costs, if any, are determined by provider’s health IT vendor.

- The intent of CommonWell Health Alliance is to reduce the cost of data liquidity by building the capability to exchange health data into the software
- Should members charge for these services, CommonWell expects its member companies to abide by an affordable, commodity-like fee structure
- Any pass-through of these charges to providers will be at the discretion of their health IT supplier

CommonWell Services:

CommonWell services are essential to the exchange of health data along the care continuum. Members are committed to building the capability to exchange health data into their software. These real-world CommonWell services include:

- Person Enrollment — Enable each individual to be registered and uniquely identified in the CommonWell network
- Record Location — Create a “virtual table of contents” that specifies the available locations for patient information
- Patient Identification and Linking — Link each individual's clinical records across the care continuum
- Data Query and Retrieval — Enable caregivers to search, potentially select and receive needed data across a trusted network

Provider Benefits:

- Improved access — Interoperability between electronic health record (EHR) systems provides nationwide access to relevant patient data between systems from different vendors
- Coordinated patient care — As people move between hospitals, doctors and other providers with access to their additional care histories, have the potential to provide better coordinated, improved care

- Better decision making — Allowing providers to view more of the total picture of a patient’s current and historical care, could enable them to make more comprehensive, informed care decisions
- Reduced overall costs — Centralized patient records retrieved through a single, universal interface provide the potential to lower costs of EHR access and implementation

Patient Benefits:

- Improved access — Access to their health records from more locations where care occurs
- Enhanced control — Ability to specify who, what and where regarding access to their data
- Better care — Quicker, more effective care due to enhanced provider access of patient data

Service Launch and Provider Site Usage:

- CommonWell launched its initial services in January 2014 with 12 health care organizations with full nationwide rollout now in progress
- As of March 2018, more than 8,000 provider sites in all 50 states, D.C. and Puerto Rico have gone live with CommonWell Services and have generated more than 115 million queries against our services.
 - athenahealth, Cerner, McKesson, Evident, Greenway Health, OneRecord and eClinicalWorks have all deployed their services and have clients live on those services
 - Aprima, Brightree, MEDITECH, Modernizing Medicine and WoMBA are set to begin offering services to their customers later this year
- CommonWell members are currently deploying services to acute, ambulatory, post-acute care and personal health records, with plans to expand into other care settings in the future

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